

In the Claims

1. **(Currently Amended)** A computer-implemented method comprising:
generating a list of accounts;
selecting a selected account by detecting selection of one of the accounts, wherein
the selecting a selected account is performed using a computer;
generating a list of orders associated with the selected account, wherein
the list of orders comprises orders that have been submitted to an external
provisioning system for provisioning, and
the computer and the external provisioning system are communicatively coupled
to one another;
selecting a selected order by detecting selection of one of the orders that has been
submitted for provisioning by the external provisioning system, wherein
the selecting a selected order is performed using the computer;
detecting a request to make a change to the selected order, wherein the request comprises
a change to the selected order;
incorporating the change in the selected order;
submitting a re-submitted order by submitting the selected order for provisioning by the
external provisioning system; and
synchronizing the re-submitted order in **[[an]]** the external provisioning system to
override the one of the orders that had been submitted for provisioning.
2. **(Currently Amended)** The computer-implemented method, as set forth in Claim
1, further comprising:
generating a list of items comprising the selected order;
determining whether each item in the list of items has been delivered;
selecting a selected item by detecting selection of one of the items; and
allowing a user to reconfigure the selected item if the selected item has not been
delivered.

3. (Original) The computer-implemented method, as set forth in Claim 2, further comprising:

changing the status of the selected item to indicate that the selected item has been updated.

4. (Currently Amended) The computer-implemented method, as set forth in Claim 1, further comprising:

changing the status of the selected order to indicate that the selected order has been updated.

5. (Currently Amended) The computer-implemented method, as set forth in Claim 1, further comprising:

generating a list of quotes associated with the selected account.

6. (Currently Amended) The computer-implemented method, as set forth in Claim 1, further comprising:

generating a list of quotes associated with the selected account;
selecting a selected quote by detecting selection of one of the quotes;
detecting a request to make a change to the selected quote; and
incorporating the change in the selected quote.

7. (Currently Amended) The computer-implemented method, as set forth in Claim 1, further comprising:

generating a list of assets associated with the selected account;
selecting a selected asset by detecting selection of one of the assets;
detecting a request to make a change to the selected asset; and
incorporating the change to the asset in a quote.

8. (Currently Amended) The computer-implemented method, as set forth in Claim 7, further comprising:

submitting the selected quote to an order.

9. **(Currently Amended)** The computer-implemented method, as set forth in Claim 7, further comprising:

- generating a list of items comprising the selected asset;
- selecting a selected item by detecting selection of one of the items; and
- allowing a user to reconfigure the selected item.

10. **(Currently Amended)** The computer-implemented method, as set forth in Claim 9, further comprising:

- ungrouping the selected item with a quantity of more than one to a corresponding multiple of items; and
- allowing the user to individually reconfigure each item of the multiple of items.

11. **(Currently Amended)** The computer-implemented method, as set forth in Claim 9, further comprising:

- generating a list of quotes associated with the selected account;
- selecting a selected quote by detecting selection of one of the quotes; and
- detecting selection of an option to update potential revenue based on the price of items in the selected quote.

12. **(Currently Amended)** The computer-implemented method, as set forth in Claim 1, further comprising:

- detecting selection of an option to create a quote for a new asset, wherein the quote is associated with the selected account;
- generating a list assets comprising products and services available;
- selecting a selected asset by detecting selection of an asset; and
- invoking a product configurator to allow the user to configure the selected asset.

13. **(Currently Amended)** The computer-implemented method as set forth in Claim 7, wherein the change comprises disconnecting the asset.

14. **(Currently Amended)** The computer-implemented method as set forth in Claim 1 wherein the change comprises transferring the selected asset, the method further comprising:

detecting selection of an option to transfer the selected asset;
copying information about the configuration of the selected asset to a quote;
setting the status of items in the quote to indicate that the items are to be included in a
service profile at a new address; and
copying information about the selected asset.

15. (Currently Amended) The computer-implemented method as set forth in Claim 14, further comprising:

copying the information about the configuration of the selected asset to a second quote;
and
setting the status of items in the quote to indicate that the items are to be disconnected in
a service profile at an old address.

16-44. Cancelled.

45. (Withdrawn) A computer program product for processing orders comprising:
a first set of instructions, executable on a computer system, configured to generate a list
of accounts;
a second set of instructions, executable on said computer system, configured to detect
selection of one of the accounts;
a third set of instructions, executable on said computer system, configured to generate a
list of orders associated with the selected account, wherein the list of orders
comprises orders that have been submitted for provisioning;
a fourth set of instructions, executable on said computer system, configured to detect
selection of one of the orders that has been submitted for provisioning;
a fifth set of instructions, executable on said computer system, configured to detect a
request to change the selected order;
a sixth set of instructions, executable on said computer system, configured to incorporate
the change in the selected order;
a seventh set of instructions, executable on said computer system, configured to re-submit
the order for provisioning;

an eighth set of instructions, executable on said computer system, configured to synchronize the re-submitted order in an external provisioning system to override the order that had been previously submitted for provisioning; and computer readable media, wherein said computer program product is encoded in said computer readable media.

46. (Withdrawn) The computer program product of claim 45, further comprising: a ninth set of instructions, executable on said computer system, configured to generate a list of items comprising the selected order; a tenth set of instructions, executable on said computer system, configured to determine whether each item in the list of items has been delivered; an eleventh set of instructions, executable on said computer system, configured to detect selection of one of the items; and a twelfth set of instructions, executable on said computer system, configured to allow a user to reconfigure the selected item if the selected item has not been delivered.

47. (Withdrawn) The computer program product of claim 46, further comprising: a thirteenth set of instructions, executable on said computer system, configured to change the status of the selected item to indicate that the selected item has been updated.

48. (Withdrawn) The computer program product of claim 45, further comprising: a ninth set of instructions, executable on said computer system, configured to change the status of the selected order to indicate that the order has been updated.

49. (Withdrawn) The computer program product of claim 45, further comprising: a ninth set of instructions, executable on said computer system, configured to generate a list of quotes associated with the selected account.

50. (Withdrawn) The computer program product of claim 45, further comprising: a ninth set of instructions, executable on said computer system, configured to generate a list of quotes associated with the selected account;

a tenth set of instructions, executable on said computer system, configured to detect selection of one of the quotes;
an eleventh set of instructions, executable on said computer system, configured to detect a request to change the selected quote; and
a twelfth set of instructions, executable on said computer system, configured to incorporate the change in the quote.

51. (Withdrawn) The computer program product of claim 45, further comprising:
a ninth set of instructions, executable on said computer system, configured to generate a list of assets associated with the selected account;
a tenth set of instructions, executable on said computer system, configured to detect selection of one of the assets;
an eleventh set of instructions, executable on said computer system, configured to detect a request to change the selected asset; and
an twelfth set of instructions, executable on said computer system, configured to incorporate the change to the asset in a quote.

52. (Withdrawn) The computer program product of claim 51, further comprising:
a thirteenth set of instructions, executable on said computer system, configured to submitting the quote to an order.

53. (Withdrawn) The computer program product of claim 51, further comprising:
a thirteenth set of instructions, executable on said computer system, configured to generate a list of items comprising the selected asset;
a fourteenth set of instructions, executable on said computer system, configured to detect selection of one of the items; and
a fifteenth set of instructions, executable on said computer system, configured to allow a user to reconfigure the selected item.

54. (Withdrawn) The computer program product of claim 53, further comprising:

a sixteenth set of instructions, executable on said computer system, configured to ungroup the selected item with a quantity of more than one to a corresponding multiple of items; and

a seventeenth set of instructions, executable on said computer system, configured to allow the user to reconfigure each item of the multiple of items individually.

55. (Withdrawn) The computer program product of claim 53, further comprising:
a sixteenth set of instructions, executable on said computer system, configured to generate a list of quotes associated with the selected account; and
a seventeenth set of instructions, executable on said computer system, configured to detect selection of one of the quotes; and
an eighteenth set of instructions, executable on said computer system, configured to detect selection of an option to update potential revenue based on the price of items in the selected quote.

56. (Withdrawn) The computer program product of claim 45, further comprising:
a ninth set of instructions, executable on said computer system, configured to detect selection of an option to create a quote for a new asset, wherein the quote is associated with the selected account;
a tenth set of instructions, executable on said computer system, configured to generate a list assets comprising products and services available;
an eleventh set of instructions, executable on said computer system, configured to detect selection of an asset; and
an twelfth set of instructions, executable on said computer system, configured to invoke a product configurator to allow the user to configure the selected asset.

57. (Withdrawn) The computer program product of claim 51, wherein the change comprises disconnecting the asset.

58. (Withdrawn) The computer program product of claim 45, further comprising:
a ninth set of instructions, executable on said computer system, configured to detect selection of an option to transfer the asset;

a tenth set of instructions, executable on said computer system, configured to copy information about the configuration of the asset to a quote;
an eleventh set of instructions, executable on said computer system, configured to set the status of items in the quote to indicate that the items are to be included in a service profile at a new address; and
a twelfth set of instructions, executable on said computer system, configured to copy information about the asset.

59. (Withdrawn) The computer program product of claim 58, further comprising:
a thirteenth set of instructions, executable on said computer system, configured to copy the information about the configuration of the asset to a second quote; and
a fourteenth set of instructions, executable on said computer system, configured to set the status of items in the quote to indicate that the items are to be disconnected in a service profile at an old address.

60. (Withdrawn) A method comprising:
detecting a request to change a selected order, wherein said selected order has been submitted for provisioning;
incorporating a change in the selected order;
re-submitting the selected order for provisioning; and
synchronizing the re-submitted order in an external provisioning system to override the order that had been previously submitted for provisioning.

61. (Withdrawn) The method of claim 60, further comprising:
generating a list of accounts;
identifying a selected account by detecting selection of one of the accounts listed in the list of accounts;
generating a list of orders associated with the selected account, wherein the list of orders comprises orders that have been submitted for provisioning; and
identifying the selected order by detecting selection of one of the orders that has been submitted for provisioning;

62. (Withdrawn) The method of Claim 61, further comprising:
generating a list of items comprising the selected order;
determining whether each item in the list of items has been delivered;
identifying a selected item by detecting selection of one of the items; and
allowing a user to reconfigure the selected item if the selected item has not been delivered.
63. (Withdrawn) The method of Claim 62, further comprising:
changing the status of the selected item to indicate that the selected item has been updated.
64. (Withdrawn) The method of Claim 61, further comprising:
changing the status of the selected order to indicate that the selected order has been updated.
65. (Withdrawn) The method of Claim 61, further comprising:
generating a list of quotes associated with the selected account.
66. (Withdrawn) The method of Claim 61, further comprising:
generating a list of quotes associated with the selected account;
identifying a selected quote by detecting selection of one of the quotes;
detecting a request to change the selected quote; and
incorporating the change in the quote.
67. (Withdrawn) The method of Claim 61, further comprising:
generating a list of assets associated with the selected account;
identifying a selected asset by detecting selection of one of the assets;
detecting a request to change the selected asset; and
incorporating the change to the asset in a quote.
68. (Withdrawn) The method of Claim 67, further comprising:
submitting the quote to an order.

69. (Withdrawn) The method of claim 67, wherein the change comprises disconnecting the asset.

70. (Withdrawn) The method of claim 67, further comprising:
generating a list of items comprising the selected asset;
detecting selection of one of the items; and
allowing a user to reconfigure the selected item.

71. (Withdrawn) The method of claim 70, further comprising:
ungrouping the selected item with a quantity of more than one to a corresponding
multiple of items; and
allowing the user to reconfigure each item of the multiple of items individually.

72. (Withdrawn) The method of claim 70, further comprising:
generating a list of quotes associated with the selected account;
detecting selection of one of the quotes;
detecting selection of an option to update potential revenue based on the price of items in
the selected quote.

73. (Withdrawn) The method of claim 61, further comprising:
detecting selection of an option to create a quote for a new asset, wherein the quote is
associated with the selected account;
generating a list assets comprising products and services available;
detecting selection of an asset;
invoking a product configurator to allow the user to configure the selected asset.

74. (Withdrawn) The method of claim 61, wherein the change comprises transferring
the asset, the method further comprising:
detecting selection of an option to transfer the asset;
copying information about the configuration of the asset to a quote; and
setting the status of items in the quote to indicate that the items are to be included in a
service profile at a new address.

copying information about the asset.

75. (Withdrawn) The method of claim 74, further comprising:
copying the information about the configuration of the asset to a second quote; and
setting the status of items in the quote to indicate that the items are to be disconnected in
a service profile at an old address.